



Disaster Services



Free service available 24/7/365
Dial 2-1-1 or visit
211SanDiego.org

2-1-1 San Diego is a resource and information hub for the San Diego County area that connects people with community, health, and disaster services through a free, 24/7, stigma-free confidential call center and searchable online database.

Here for You

We are the region's 24-hour non-emergency information line that relays details about road closures, evacuation routes, food assistance programs, shelters, and more during an emergency or disaster.

Our Partners

We take our designated role as the 24/7 disaster information line very seriously and partner with public safety agencies across the region to provide up to date, confirmed, and credible information to the public.

Knowledgeable Staff and Volunteers

Our highly-trained team works around the clock to ensure individuals and families can access the most updated information. You can support 2-1-1 San Diego and your community by volunteering with us. Learn more and sign up at 211sandiego.org/volunteer.

Public Safety Power Shutoff (PSPS)

If extreme weather threatens our electrical system, SDG&E may need to temporarily turn off electricity, to prevent unnecessary wildfire triggers. This is called a Public Safety Power Shutoff, or PSPS. To learn more, visit 211sandiego.org/psps.

IN PARTNERSHIP WITH



LIVE WELL
SAN DIEGO

Stay Connected, Stay Informed

2-1-1 is here for you in times of need or disasters.

Dial 2-1-1 or visit
www.211SanDiego.org



211sandiego



@211SD



@211sd

PHONE & EMAIL (DIRECT SERVICES FOR CLIENTS)

Inside of County:

Dial 2-1-1

for help finding community, help and disaster services in your community

Hearing-impaired / Inside of County:

Dial 7-1-1 and ask to be connected to 2-1-1

Outside of County:

(800) 227-0997 (for services)

Email for client assistance:

211help@211sandiego.org

OPEN 24/7/365

General Email:

info@211sandiego.org

By dialing 2-1-1, you are linked to a live highly-trained Client Service Representative who will navigate you through your situation by assessing your needs and then matching you to the best resource in your community. Assistance is confidential and offered in more than 200+ languages.



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