

2-1-1 SAN DIEGO



Free service available 24/7/365
Dial 2-1-1 or visit
211SanDiego.org

2-1-1 San Diego is the region's trusted source for access to community, health, social, and disaster services, 24 hours a day, 365 days a year. By simply dialing 2-1-1, the call is free, confidential, and available in more than 200 languages. 2-1-1 provides access to more than 6,000 services and resources through the phone and an online database. Our mission is to bring community organizations together to help people efficiently access the services they need and provide data and trends for proactive community planning.

211 Contact Center

2-1-1 Line

- Housing and Homeless Services
- Food Assistance
- Financial Assistance & Tax Information
- Utility Assistance
- Transportation
- Employment Opportunities
- Disaster Information
- Mental Health Services

County Program Lines

- Access General Information
- FRC Reschedule Line
- HCDS Waitlist Line

Enrollment Services

- Covered California
- Medi-Cal
- CalFresh
- Food Resources

Health Services

- Perinatal Care Network
- First 5

Housing Services

- San Diego Housing Commission Housing First Hotline
- County Landlord Engagement/Incentive
- HOPWA (Housing Opportunities for People with HIV/AIDS)

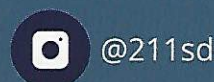
Health & Housing Navigation

- Sharp Care to Community Connections
- UCSD Care to Community Connections
- UCSD Antiviral Research Center Care Coordination
- Rady's Children Hospital – Health Stars Program
- Covered California
- CONNECT Program
- Blue Shield Health Homes

IN PARTNERSHIP WITH



LIVE WELL
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Courage to Call

- Military and veteran information, resources, and referrals
- 24/7 Veteran Peer & Family Support and Navigation
- Food Distribution
- Professional Clothing Closet
- Short-term Solution Focused Counseling
- Partnership with MHS, Inc., the County of San Diego and Veterans Village of San Diego

Disaster Services

- Incident Information
- Evacuation
- Re-Population Information
- Traffic Information
- Road Closures
- Shelter Locations
- Volunteering
- Disaster Donations
- School and Business Closures
- Missing Persons Intake and Information
- Health Education Information

Informatics

- Maintain a database of over 1,200 agency and 6,000 service profiles annually
- Maintain updated list of relevant disaster resources and support operations before, during and after local disasters
- Regularly analyze trends to understand the needs of the community and support business operations

