



& WILDFIRE SAFETY



BE PREPARED FOR WILDFIRE & PUBLIC SAFETY POWER SHUTOFF

SDG&E® IS COMMITTED TO SAFETY

San Diego Gas & Electric® (SDG&E®) continually monitors weather and other climate conditions to detect fire conditions. As a last resort, SDG&E may have to shut off power if dangerous conditions are present to help prevent a wildfire and keep you and your community safe. This is known as a Public Safety Power Shutoff (PSPS). While these events are more likely to occur in high-fire-risk areas, all San Diegans could be affected and should be prepared. SDG&E aims to send early notifications via phone calls, text alerts, emails and other means before turning off power.

STAY INFORMED AND BE PREPARED DURING PSPS

Whatever the circumstances, SDG&E will make every effort to communicate with you.



Update your contact information and/or sign up for outage notifications

Visit sdge.com/notifications or call **1-800-411-7343** to update your contact information and/or sign up to receive voice, text and/or email notifications, even if you don't have an SDG&E account.

Do you or someone in your home

- Have a disability?
- Use a device for health, safety or independence that requires electricity?
- Prefer to receive information in a language other than English?

Let us know at sdge.com/access-and-functional-needs-survey.



Download the PSPS app

SDG&E's enhanced PSPS app, "Alerts by SDG&E," is a free tool that puts outage information at your fingertips throughout a PSPS. Track PSPS outages for personal locations with the ability to save up to five addresses. Stay informed about power restoration efforts and estimated time of restoration. Get real-time status updates, directions to the nearest Community Resource Centers and access to additional SDG&E resources. Learn more at sdge.com/PSPSapp.



Prepare an emergency kit

During an emergency, every second counts. Careful planning can help keep you safe and reduce the stress of having to scramble for what you need. Be prepared with a written plan as well as supplies. Learn more and download emergency plan and emergency kit checklists at sdge.com/checklists.



SCAN ME
American Sign Language
Audio Message



continued on the back ▶



COMMUNITY RESOURCE CENTERS

SDG&E may open Community Resource Centers near affected communities during a PSPS. Visitors can receive preparedness materials such as ice, water, snacks, charging for mobile devices, small solar-powered batteries, radios and up-to-date information about the shutoff. Public health protocols may also be in place, including social distancing measures, routine deep cleaning and drive-through service. Learn more at sdge.com/resource-centers.



PSPS DURATION / BACKUP POWER GENERATION

A PSPS will require power to remain out for as long as dangerous high fire-risk conditions exist. Before power can be restored, crews must inspect power lines and equipment to ensure their safe operation, and if needed, repair damage caused by climate conditions.

Exploring safe, alternative power sources to operate your critical equipment during PSPS is encouraged. For additional information on choosing a generator or an alternative backup system, please consult a licensed electrician and SDG&E. Learn more at sdge.com/generator. You can also watch our PSPS Power Restoration video at youtube.com/watch?v=SnOJYGpoldw.

ACCESS AND FUNCTIONAL NEEDS (AFN) RESOURCES

SDG&E and 211 San Diego and 211 Orange County have further collaborated to support individuals with Access and Functional Needs to provide information and services to increase preparedness and support during a PSPS and emergencies - learn more at sdge.com/AFN. Services may include accessible transportation, no-cost hotel stays, backup power, preparedness items, food support and wellness checks. Learn more at 211SanDiego.org, 211oc.org or dial 211.

MEDICAL BASELINE ALLOWANCE PROGRAM

If you or someone in your household has a qualifying medical condition or needs certain medical equipment in your home, you may be eligible for more electricity or natural gas at a lower rate. The person with the qualifying medical condition must live at the address on the application, and the medical equipment must be for home use only. This program can also help by providing extra notifications in advance of a PSPS. Learn more at sdge.com/medicalbaseline.

CARE AND FERA PROGRAMS

CARE and FERA are two SDG&E programs that can provide you with a monthly discount on your bill.

- California Alternate Rates for Energy (CARE)—30% or more monthly bill discount.
- Family Electric Rate Assistance (FERA)—18% monthly bill discount. FERA is only open to households with three or more people.

Learn about qualifications and income guidelines, and apply for these programs at sdge.com/CARE.

ENERGY SAVINGS ASSISTANCE PROGRAM

Energy-efficient home improvements can make your home more comfortable and save you money now, and for years to come. You may be eligible to receive low- or no-cost products and installation. Learn more and apply at sdge.com/ESA.



To learn more about Public Safety Power Shutoffs, visit sdge.com/wildfire-safety.



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